

6.1.5 Grievances

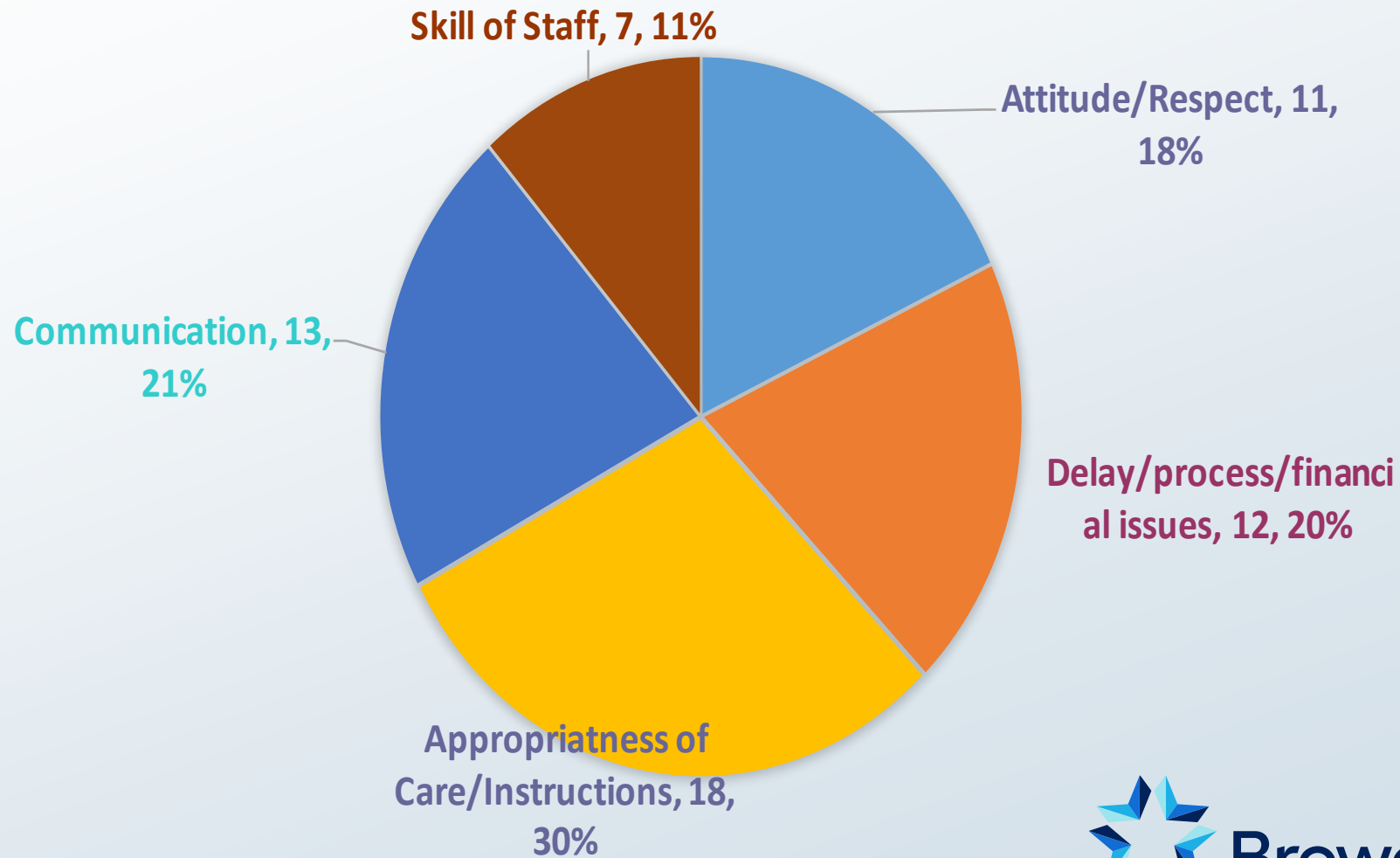
Complaints & Grievances

All Grievances follow policy:

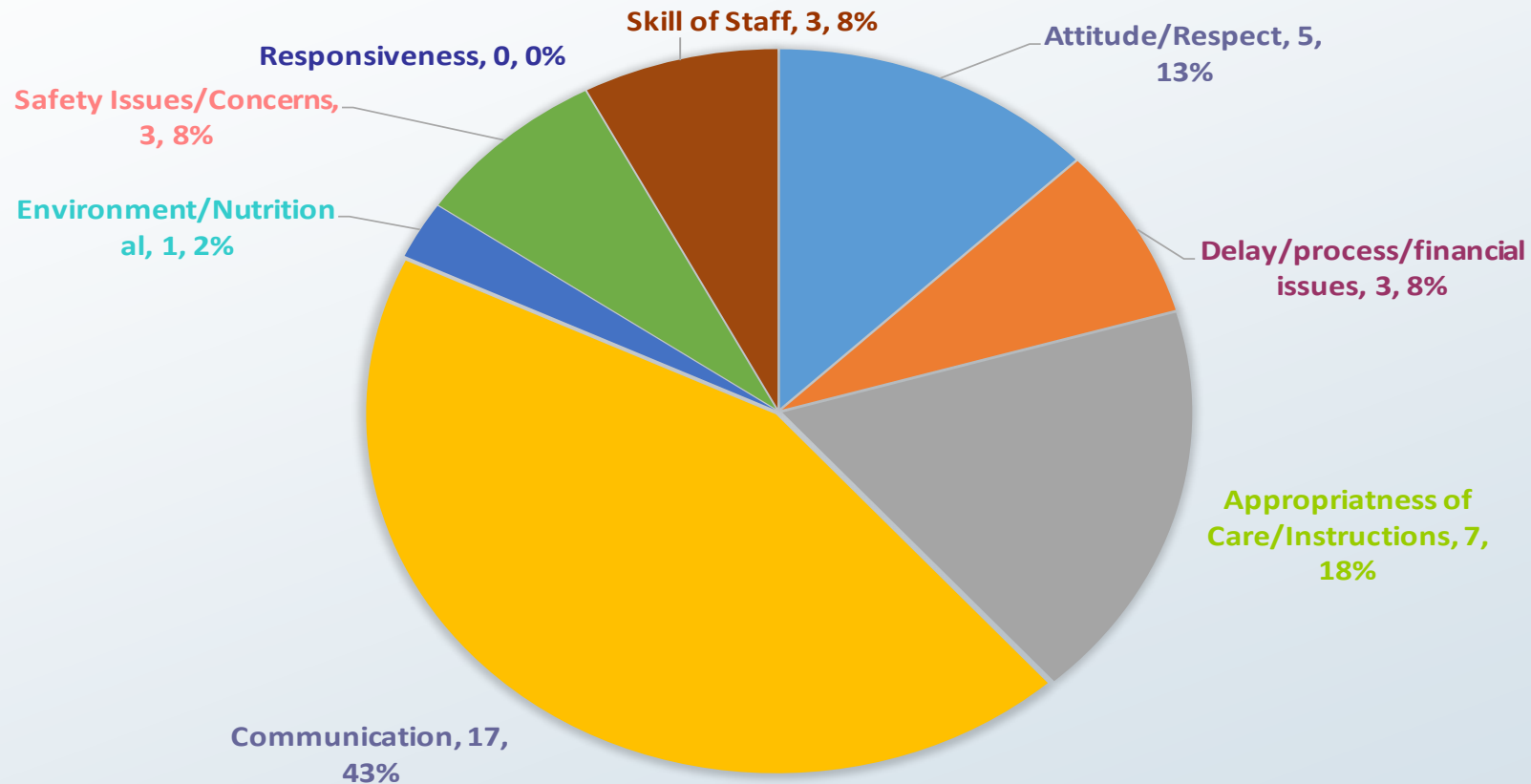
GA 001-010 Complaint/Grievance Management

Monthly Grievance Committee meetings represented by Customer Service Leader, Administration, Risk & Quality

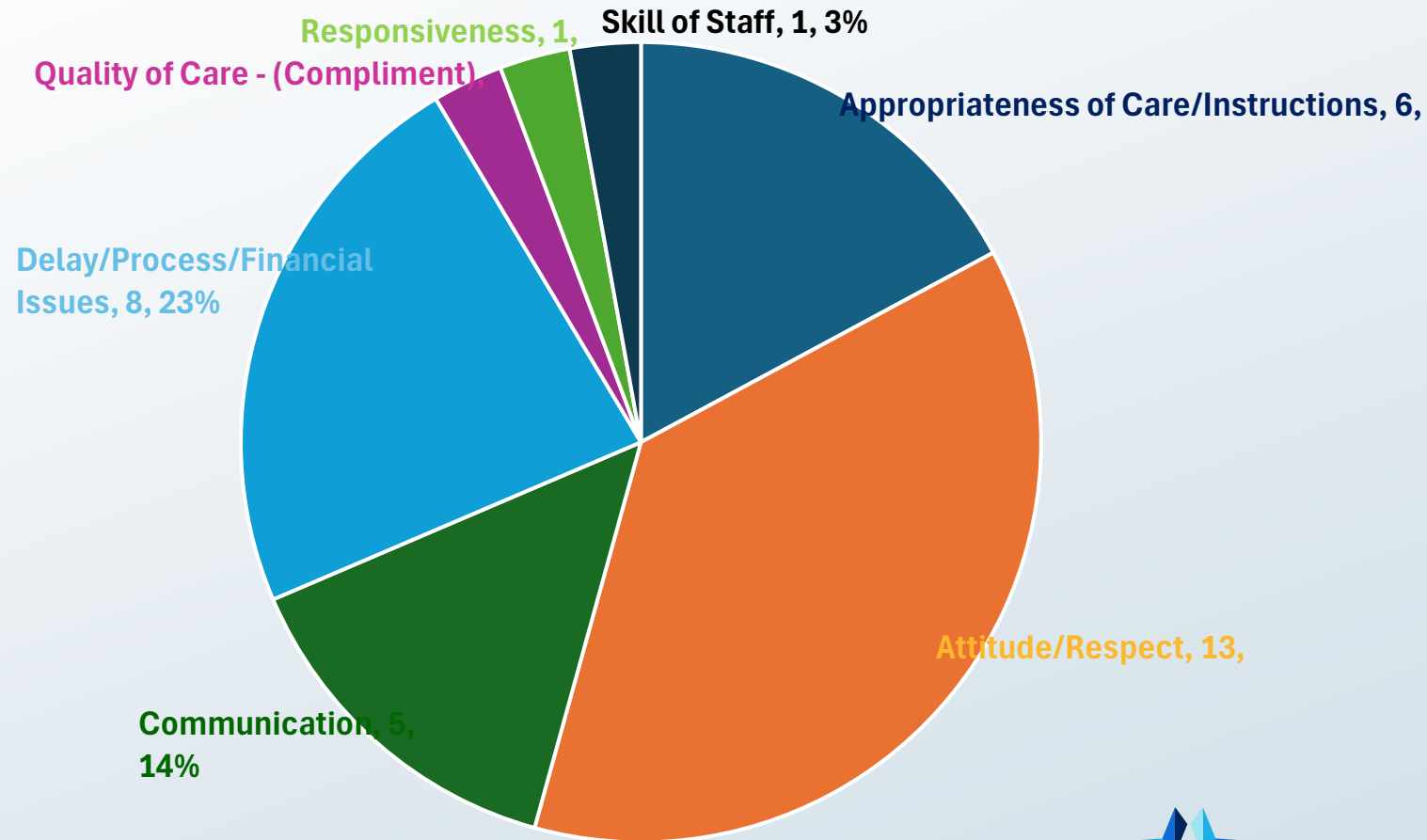
Q3 CY 2024 BHCS Captured Complaints & Grievances



Q3 2024 BHN Captured Complaints & Grievances



Q3 CY 2024 BHIP Captured Complaints & Grievances



Q3 CY 2024 BHMC Captured Complaints & Grievances

